Cookie Policy

Understand how AsedaHost deploys essential, functional, and security cookies to power our ticketing checkouts, authenticated portals, and fraud prevention mechanisms.

Version 2026.09.09 · Last updated September 9, 2026

1. What Are Cookies

Cookies are small text files that a website saves on your browser or device. They allow websites to remember your login session, prevent security attacks, and ensure pages load seamlessly as you navigate between screens.

2. Cookies Deployed on AsedaHost

AsedaHost operates on a privacy-first principle. We deploy **only strictly necessary cookies** required for essential platform operations. We do not use third-party behavioral advertising trackers, advertising cookies, or cross-site tracking beacons.

- **Session Cookie (`asedahost_session`):** A strictly necessary cookie that identifies your active browsing session. It keeps you authenticated when you sign in, maintains your ticket selection during checkout, and preserves your event management context. It expires automatically when you log out, or after two (2) hours of inactivity.
- **CSRF Token (`XSRF-TOKEN`):** A mandatory security cookie designed to protect your account against Cross-Site Request Forgery (CSRF). It ensures that form actions (such as voting, updating event details, or purchasing tickets) originate genuinely from you and not from an unauthorized third-party site.

3. Payment Gateway Redirection (Hubtel)

When purchasing tickets or casting paid votes, you are redirected to our licensed payment aggregator, **Hubtel Ghana**. During this external checkout step, Hubtel deploys its own encrypted transaction cookies to securely authorize Mobile Money prompts and card payments. AsedaHost does not set, access, or store financial cookies or payment credentials.

4. Managing & Disabling Cookies

Most modern web browsers allow you to modify cookie settings via your browser's preferences or privacy menu:

- You may configure your browser to reject third-party cookies or notify you whenever a cookie is dispatched.
- *Important Notice:* Disabling strictly necessary cookies will prevent you from completing ticket purchases, casting authenticated votes, or logging in to your Organizer Dashboard.

5. Policy Updates

We periodically review and update this Cookie Policy to align with technological standards and regulatory guidelines issued by the Ghana Data Protection Commission.

6. Technical Inquiries

Technology & Security Desk — AsedaHost

Official Technical & Privacy Inquiries

Email: privacy@asedahost.com
Support Hotline: +233 55 163 5653 / +233 53 538 5541
Jurisdiction: Accra & Kumasi, Republic of Ghana